

Dear Valued Customers:

We are closely monitoring the coronavirus (COVID-19) situation and are following guidance from medical professionals, the [Centers for Disease Control \(CDC\)](#), the [World Health Organization \(WHO\)](#), and other health authorities to keep you safe. We have a tested business continuity plan and framework to ensure that our operations can continue to run effectively.

At Brickyard Bank, the safety and well-being of our customers and employees is our highest priority.

Preventative Measures

- We have established guidance for all staff on how to protect against transmission of the virus, including hand-washing best practices.
- In addition to our regular cleaning, we have contracted with a cleaning service for nightly deep cleanings at each office.
- Additional resources - including hand sanitizer, disinfecting wipes and spray - are being used at both locations as an extra safety precaution.

Banking Services

We remain open for business and are ready to serve you. However, in an abundance of caution, we encourage you to use the following resources:

- [Online Banking](#) or [Mobile Banking](#), including [Bill Pay](#) and [Mobile Deposit](#)
- Night Deposit Drop, right outside the main entrance at each location.
- Drive-Up available at the Skokie location. Lobby hours not available at this location.
- Call our friendly customer service department at 847-679-2265
- If you feel it is necessary to increase your **Mobile Deposit limit** and **ATM withdrawal amount** please give us a call.
- Refer to the main page of the Brickyard Bank website for any changes to lobby hours for the Lincolnwood office.

We strongly recommend washing your hands or using hand sanitizer after conducting any in-person transactions.

Fraud Prevention

Beware of new scams related to coronavirus (COVID-19).

Please be safe during this challenging and uncertain time. The best thing we can do is work together, be understanding and stop the spread of the virus.

Sincerely,

Mimi Sallis
President and CEO